

1915(i) RISE (Recovery, Independence, Support, Engagement) Initiative Provider Webinar

July 22, 2025

Follow-Up Q/A Responses

We hope that you were able to join us for the recent provider webinar! Please be on the lookout for future opportunities that will be posted on this webpage.

We were overwhelmed by the response to the July 22nd webinar! Over 300 potential 1915(i) RISE Initiative providers joined us, and we couldn't get to all the questions submitted before our time was up. We have consolidated the webinar Q/A into categories and provided related answers here. If you don't see your specific question answered below, please reach out to us at 1915iRISEProvider@ky.gov for further information.

Provider Certification Application Process

- ***How does an agency become a certified provider for one or more of the ten 1915(i) RISE services?*** Agencies must complete New Provider Orientation Level I and submit a Certification Application and supporting documents to 1915iRISEProvider@ky.gov. DBHID staff will review the materials and follow-up with next steps. The full **Provider Journey** is summarized on the 1915(i) RISE webpage [here](#).

Prior to completing orientation and submitting the Certification Application, potential providers should review the materials and information at the [1915\(i\) RISE Initiative](#) webpage, its [For Provider](#) and [Provider FAQ](#) subpages, and [907 Kentucky Administrative Regulations, Chapter 16](#). These webpages provide an extensive overview of the 1915(i) RISE Initiative, along with instructions on how to access New Provider Orientation Level I on the Adobe Learning Management (ALM) System.

- ***Are existing Medicaid providers subject to the same application requirements as new providers?*** Due to differences in CMS authorization process, program requirements, population served, etc., all providers must complete this process, including submission of supporting documentation, even if they are already providing other Medicaid services. Once certified, they will need to enroll as the new provider type (Provider Type 51) with Medicaid to serve 1915(i) RISE participants.
- ***Are DBHID and DMS making efforts to recruit and reach out to potential providers?*** Yes – there is an overall communication plan, inclusive of all ten 1915(i) RISE services. We are working with organizations and associations to get the word out to their members,

including scheduling separate informational meetings, and we are happy to respond to specific requests sent to 1915iRISEProvider@ky.gov for additional follow-up. 1915(c) and other existing providers have been specifically encouraged to apply for certification for their current or additional services.

Please check the [1915\(i\) RISE Initiative](#) webpage for outreach updates, including on-line “office hours,” where potential providers can access program staff directly and have their questions answered. Office hours are Mondays and Wednesdays, 3:00-4:00pm ET, beginning September 8, 2025.

- ***Can existing Medicaid service providers offer 1915(i) RISE services, and what are the benefits to doing so?*** 1915(i) RISE services may reside alongside existing programs offered by a provider, as long as there is no duplication of services to participants. For some providers, it presents a potential funding stream for services you may already be offering that have not had reimbursement for in the past.

1915(i) RISE Initiative Services

- ***What is conflict-free case management?*** Conflict-free (also referred to as independent) case management, means this service is provided by a different agency from one offering other services in the benefit.
- ***Can providers offer more than one service?*** Providers may offer any or all the approved 1915(i) RISE services, including case management, which must be conflict-free (see above).
- ***What reporting system will 1915(i) RISE providers use?*** Therap is the interim data system for all 1915(i) RISE providers. Eventually, we expect to migrate to the Medicaid Waiver Management Application (MWMA), the system currently used by Home and Community-Based Services (HCBS) case managers for 1915(c) waiver participants.
- ***What are the requirements of each of the ten approved 1915(i) RISE services?*** For the specific components, provider qualifications and requirements of each of the ten services, please refer to 907 KAR 16:020, Section 2 at <https://apps.legislature.ky.gov/law/kar/titles/907/016/>.

Medicaid

- ***Since billing will be done through Kentucky Medicaid Management Information System (KYMMIS), is it similar to the other Home and Community-Based Services (HCBS) programs, or is it MCO billing?*** The 1915(i) RISE will be provided through straight Medicaid fee-for-service only utilizing KYMMIS. There will be no MCO billing.

- **As a Credentialing Company, when does the provider need to reach out to us to begin the process of becoming a PR 51?** Agencies must complete New Provider Orientation Level I and submit a Certification Application and supporting documents to 1915iRISEProvider@ky.gov. DBHDID staff will review the materials and follow-up with next steps. The full **Provider Journey** is summarized on the 1915(i) RISE webpage [here](#).

Prior to completing orientation and submitting the Certification Application, potential providers should review the materials and information at the [1915\(i\) RISE Initiative](#) webpage, it's [For Provider](#) and [Provider FAQ](#) subpages, and [907 Kentucky Administrative Regulations, Chapter 16](#). These webpages provide an extensive overview of the 1915(i) RISE Initiative, along with instructions on how to access New Provider Orientation Level I on the Adobe Learning Management (ALM) System.

- **Does the 1915(i) RISE Initiative compete with Assertive Community Treatment (ACT) services for individuals with Serious Mental Illness (SMI)? In other words, 1915(i) RISE is very similar and potentially would reimburse at a higher rate than ACT.** ACT(Assertive Community Treatment) is a clinical service, not a home and community-based service. A 1915(i) RISE participant could still receive ACT and also select the 1915(i) RISE services. The coordinator within the ACT service would coordinate with the 1915(i) RISE case manager to better serve the participant in the community.
- **Will the modifier “HE” (signifying mental health program) be the only modifier required for the service?** HE is the standard 1915(i) RISE services modifier. For Exceptions Authorizations for Planned Respite, Supported Education, Supported Employment and Tenancy Support, DMS will provide any necessary additional modifier(s) upon DBHDID approval of services.
- **Can this provider type be in the same practice location as a Behavioral Health Multi-Specialty Group (BHMSG) or does there need to be a separation of address.** Existing Medicaid enrolled BHMSG provider types may also enroll as Provider Type 51 for 1915(i) RISE. Department for Medicaid Services will separately confirm multiple provider applications with a shared address.

Provider Training

- **Where can I access 1915(i) RISE New Provider Orientation training modules?** All training modules are located on the Adobe Learning Management (ALM) system. Access instructions may be found at <https://dbhdid.ky.gov/1915iriseinitiative-provider>. The Provider's Executive Director may have a designee (e.g., the program director) complete the required trainings.
- **What trainings are offered to provider staff by the 1915(i) RISE Initiative?** Upon certification approval, provider staff may access various training modules in the ALM system geared to participant and provider needs. These titles will be updated and expanded over time. All Phase 1 modules must be completed within 6 months of employment and prior to working independently with participants. All Phase 2 modules must be completed within 6 months of employment. Phase 3 modules may be completed after 6 months' employment and will offer a variety of options still in development.

Participant Eligibility and Referrals

- **What are the participant requirements to receive 1915(i) services and how do they access them?** The 1915(i) RISE Initiative is a statewide home and community based Medicaid State Plan Amendment (SPA). It is available to Medicaid enrolled individuals 18 and older who meet the eligibility criteria and level of need for services described in the [1915\(i\) RISE Initiative](#) webpage, its [For Provider](#) and [Provider FAQ](#) subpages, and [907 Kentucky Administrative Regulations, Chapter 16](#).
- **How many people will the 1915(i) RISE program serve?** Although we estimate working with approximately 5,000 Kentuckians during the first year, there is no set limit on the number of participants served by the program or its individual service categories (e.g., supervised residential, supported education/employment).
- **Can 1915(i) RISE participants receive services from other programs at the same time?** Individuals may not receive duplicative services simultaneously under another Medicaid program (e.g., waivers, Comprehensive Community Support Services, Targeted Case Management) or while residing in a facility (e.g., hospital, Personal Care Home); however, they may participate in complementary programs (e.g., Assisted Outpatient Treatment, guardianship). These additional programs should be noted in the participant's Person-Centered Service Plan (PCSP) to ensure compatibility and collaboration.

- **When will the 1915(i) RISE program begin accepting participant referrals?** We appreciate the interest in the upcoming launch of the 1915(i) RISE initiative. We are excited about this program and want to make sure it's a positive experience for participants from day one. To make that happen, we are allowing additional time for provider readiness before we start enrolling individuals in the program. This extra time will help make sure that services are delivered smoothly and consistently across the program. We are committed to launching 1915(i) RISE with the right systems, training, and support in place to meet the needs of those we serve. Thank you for your patience and support as we work to successfully implement this important program. We will announce the date to start enrolling individuals into the program soon. For updates or more information about the program, please visit <https://dbhdid.ky.gov/1915iriseinitiative>.

Participant Screening and Assessment Process

- **How do the Participant Screening and Assessment processes work?** Department for Behavioral Health, Developmental & Intellectual Disabilities (DBHDID) staff provide initial participant screening upon referral as well as the subsequent in-depth assessment. There is no cost to the participant. The assessed level of need is determined by the interRAI Community Mental Health (CMH) functional assessment tool. Assessments may be completed via telehealth or in person and may take several hours.
- **How does the participant access services after the assessment is complete?** Once the assessment is complete, DBHDID staff assist the participant in selecting a case manager from the list of certified providers. The Case Manager will review the assessment identified needs with the participant and upon selection of services, offer the providers available for selection to the participant. Once the individual has selected the providers the case manager refers them to those providers. Providers then review the individual and select them or decline them to serve. Once all providers are found for services the case manager assists the participant to complete a Person Centered Service Plan (PCSP) that will guide goals and objectives for the services.
- **How often are 1915(i) RISE participants re-assessed?** Participants are re-assessed annually to confirm eligibility and level of need or if within the year a significant change has occurred with the functioning of the individual a reassessment is completed for the change