

## Department for Behavioral Health, Developmental and Intellectual Disabilities (BHDID)

### Frequently Asked Questions (FAQ) for Targeted Case Management (TCM)

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#### **CLIENTS SERVED/BILLING FOR SERVICES:**

**Q: Is Targeted Case Management a billable Kentucky Medicaid service?**

**A:** Yes Kentucky's Department for Medicaid Services submitted a State Plan Amendment (SPA) to revise Targeted Case Management Services and the SPA was approved on July 1, 2014.

**Q: Can a Targeted Case Manager provide TCM services to more than one targeted population?**

**A:** Yes, a single TCM provider can serve multiple populations as long as they have been certified to provide each type of TCM Service (i.e., the provider shall have completed the 12-hour TCM Core Curriculum and also have completed the 6-hour curricula for each of the populations for which he/she plans to serve: SMI (Serious Mental Illness); SED (Severe Emotional Disability); SUD (Substance Use Disorder); or SMI/SED/SUD and a co-occurring chronic or complex physical health condition.

- SMI = Adults (age 18 and above) with Severe/Serious Mental Illness
- SED = Children and Youth (age 0-18 and up to the 21<sup>st</sup> birthday if previously receiving services and those services are still indicated)
- SUD = primary moderate or severe substance use disorder diagnosis or co-occurring moderate to severe substance use disorder and mental health diagnosis
- Co-occurring chronic or complex physical health condition =
- Significant symptoms of a physical health condition have persisted in a client for a continuous period of at least six (6) months; symptoms of the physical health condition significantly impair the client's ability to function socially or occupationally (for individuals under the age of twenty-one (21), includes impairment in an educational setting); and the physical health conditions include disorders under the following categories:
  1. Cardiovascular disorders;
  2. Respiratory disorders;
  3. Genitourinary disorders;
  4. Endocrine disorders;
  5. Musculoskeletal disorders;
  6. Neurological disorders;
  7. Immune system disorders;
  8. Gastrointestinal;
  9. Cancer; or
  10. Hematological.

**Q: What is the maximum number of clients for which a Targeted Case Manager can bill per month?**

**A:** 25 (of any combination, excluding clients receiving mobile crisis services, crisis intervention services, or screenings)

**Q: What code should I use for TCM services?**

**A:** T2023 (only) and except for SMI-no modifier it must include a I&F=SUD, UA=SED, TG=BPHH. Modifies and identifying the target pop and modifier for redoing provision.

**Q: Can we provide lower level case management services (Non-HiFi Wrap) for children not designated as SED.**

**A:** ~COMING SOON~

## **KENTUCKY ADMINISTRATIVE REGULATIONS:**

**Q: What Medicaid regulations govern Behavioral Health (mental health and substance use) Targeted Case Management services and payment?**

**A:** Kentucky Medicaid Regulations include:

### **907 KAR 15:040/045**

<http://www.lrc.ky.gov/kar/907/015/040.htm>

<http://www.lrc.ky.gov/kar/907/015/045.htm>

Coverage provisions and requirements regarding targeted case management for individuals with a substance use disorder/Reimbursement provisions and requirements for targeted case management services for individuals with a substance use disorder

### **907 KAR 15:050/055**

<http://www.lrc.ky.gov/kar/907/015/050.htm>

<http://www.lrc.ky.gov/kar/907/015/055.htm>

Coverage provisions and requirements regarding Targeted Case Management for individuals with co-occurring mental health or substance use disorders and chronic or complex physical health issues/Reimbursement provisions and requirements regarding targeted case management for individuals with a mental health or substance use disorder and chronic or complex physical health issues

### **907 KAR 15:060/065**

<http://www.lrc.ky.gov/kar/907/015/060.htm>

<http://www.lrc.ky.gov/kar/907/015/065.htm>

Coverage provisions and requirements regarding targeted case management for individuals with a severe mental illness and children with a severe emotional disability/Reimbursement provisions and requirements regarding targeted case management for individuals with a severe mental illness and children with a severe emotional disability

**Q: What is the DBHDID regulation that governs the eligibility and training for providers of Behavioral Health Targeted Case Management?**

**A:** The DBHDID Regulation is:

### **908 KAR 2:260**

<http://www.lrc.ky.gov/kar/908/002/260.htm>

Targeted case manager: eligibility and training

## **TARGETED CASE MANAGER QUALIFICATIONS:**

**Q: Is there a difference between “licensed, qualified behavioral health professional” and a “behavioral health professional” as defined in the BHDID regulations?**

**A:**~COMING SOON~

**Q: On the SMI Checklist Form it states that the assessment must be done by a “licensed, qualified behavioral health professional.” Does that mean the original assessment or the actual form itself must be filled out by the professional?**

**A:**~COMING SOON~

**Q: By those criteria, I meet the qualifications because I have attended the required Case Management trainings and have well over the five years experience. My supervisor feels like myself, as well as several other case managers, meet the qualifications based on that definition and could sign the checklist. Yet, I am not “licensed” per se. Can you advise on this?**

**A:**~COMING SOON~

**Q: Where/How do trainers/TCM practitioners report completion of educational requirements?**

**A:** BHDID anticipates having an online reporting system, accessible to practitioners, trainers, and employers, available on its website by early 2016. In the meantime, trainers may report initial training completion via email to [caroline.delarosa@ky.gov](mailto:caroline.delarosa@ky.gov). Reporting of the required six (6) CEU hours per year is not required until May 2018 for individuals qualified before June 2015, or three years after initial certification.

**Q: I have a potential employee with a XXXX degree – does he/she qualify to become a Targeted Case Manager?**

**A.** 908 KAR 2:260 Section 2 (1) (a) 1. states a Targeted Case Manager will “possess a bachelor of arts or science degree in a behavioral science”, with “behavioral science” defined in Section 1 (3) as:

- (a) Psychology;
- (b) Sociology;
- (c) Social work;
- (d) Family studies;
- (e) Human services;
- (f) Counseling;
- (g) Nursing;
- (h) Behavioral analysis;
- (i) Public health;
- (j) Special education;
- (k) Gerontology;
- (l) Recreational therapy;
- (m) Education;
- (n) Occupational therapy;
- (o) Physical therapy;
- (p) Speech-language pathology;
- (q) Rehabilitation counseling; or
- (r) Faith-based education.

Academic degrees may use a nearly infinite variety of nomenclature to describe both broad categories and specialization within a field of study (e.g., a degree in “Family Studies” could also be “Youth and Family Studies”). Organizations providing TCM may employ staff with a qualifying degree that uses a different title to describe the same field of study, but should use their best professional judgment to ensure compatibility with all regulatory requirements.

**TARGETED CASE MANAGER TRAINING:**

**Q: If we do not develop our own curriculum, are there other options?**

**A:** BHDID approves curricula submitted by providers and maintains a record of those approved which includes contact information. This information is updated regularly and available on our website at <http://dbhdid.ky.gov/dbh/documents/tcm/approved.pdf>. Those interested in attending, but not conducting training, may contact providers from the list to inquire about availability, cost, etc.

**Q: Will the Department offer the 12 hour basic TCM training or 6 hour TCM specialty trainings and, if so, how much will it cost, when is it expected to occur, etc.?**

**A:** BHDID does not plan to provide training for TCM (initial certification or continuing education). In the future, if funding allows, the Department may provide some training opportunities that would meet the criteria as continuing education.

**Q: How often does BHDID provide recertification trainings?**

**A:** BHDID does not plan to provide training for TCM (initial certification or continuing education). In the future, if funding allows, the Department may provide some training opportunities that would meet the criteria as continuing education.

**Q. We are developing a TCM curriculum to support various community provider types, as a kind of cooperative venture. Will each of our community organizations be required to submit the curriculum for approval?”**

**A.** Only the organization conducting the training needs to submit the curricula for approval. Please note that each community organization is responsible to ensure their staffs have been trained.

**Q: Is there specialized training for TCM supervisors?**

**A:** Supervision-specific training is not required by 908 KAR 2:260, and the Department does not have formal plans to provide training for TCM (initial certification or continuing education). In the future, if funding allows, the Department may provide some training opportunities that would meet the criteria as continuing education.

**Q: What type of organization can actually submit a curriculum?**

**A.** Any agency/organization may submit curricula for approval.

**Q: May we share our curriculum with another agency?**

**A:** Yes, but it must be submitted to BHDID for approval by each agency planning to conduct training, with any customization specific to their organization.