

Video Remote Interpreting Information

Video Remote Interpreting (VRI) utilizes technology to connect to qualified interpreters in a timely manner. Rates are generally per minute, but several of the companies below indicated an interest in reducing rates if we choose a statewide VRI.

Remember that, in serving your Deaf consumers, direct services in American Sign Language are Best Practices. The next level of provision is through a certified, licensed interpreter qualified to provide mental health interpreting "live," and VRI should be used as a last resort.

If you have further questions regarding VRI or services for your consumers with hearing loss, please contact Sara Garner at (502) 564-4456 x4507 or Michelle Niehaus at (502) 564-4456 x4521.

LifeLinks: 1-877-744-6111 Debbie Lesser Operations Manager

Rates: (per minute) \$3.50 per ASL (no monthly fees)

Technology/System Requirements: Service is accessible mobile or stationary using a PC or MAC. Only 1 outgoing UDR port needs to be open when making a call.

Credentials of Interpreters: Certified through RID

Contract Required: Yes

(other information available at www.lifelinks.net)

SignOn VRI 1-866-688-7100 or Support@SignOnVRI.com

Rates: fluctuates between \$1.50 per minute to \$3.00 per minute based on usage

Technology/System Requirements:

- Videoconference stand-alone hardware device or software on a PC. Videoconference equipment is also available for rent or purchase, if desired.
- If using a hardware device:
 - Dlink i2eye, Sorenson, VP, Ojo, Polycom, Tandberg, Sony, and other vide devices are all compatible with SignOnVRI
 - 384 kbps upload/download speed (512 kbps recommended)
- If using a PC:
 - Videoconference Software (available from SignOn)
 - Web Cam- Logitech QuickCam 9000 recommended
 - 384 kbps upload/download speed (512 kbps recommended)
- Static public IP address assigned to videoconference device recommended.

Credentials of Interpreters: Nationwide network of certified interpreters by RID

Contract Required: Yes. Fill out the billing contact info and PO number if necessary and return to SignOnVRI.

DT Interpreters (DeafTalk Interpreters)

Contact: Tom Stauffer 412-563-3177 or
www.dtinterpreting.com

Email: stauffer@dtinterpreting.com

Rate per minutes: \$3.00/minute for a 24 hour service

Technology/System Requirements:

IP based system (LAN/WAN)- Sony TL 30	Purchase	Leasing
One (1) Mobile Video Carts each consisting of: Mobile Pole	\$7995.00	\$425/month (36 months)
Video CODEC (IP, all inclusive units)		
Monthly Access Fee	\$200.00	included
Video Interpreting usage fee (ASL)	\$3.00/min	\$3.00/min
Over the phone usage fee	\$1.59/min	\$1.59/min
Video Gateway		

Credentials: Certified and registered through each state

Contract: yes (3 year range)

- information and DVD available at DMHDDAS contact sara.garner@ky.gov

Sorenson VRI www.sorensonvri.com

Rates: First 10 minutes of each call is about \$35.00, and each additional minute beyond the first 10 is \$3/minute. No-shows and cancellations less than 24-hours in advance are charged for the time scheduled.

Technology/System Requirements:

If the organization has compatible video equipment, that can be used. The equipment can connect to any commercial video equipment with a static IP address. Monthly equipment lease fee can range up to \$200, and initial installation fees are \$500.00

Credentials: All Sorenson VRI interpreters hold national certification and specialize in a variety of fields. They work with the organization to learn vocabulary specific to that setting.

Contracts: Required

Language People Interpreting Services www.languagepeople.com

Contact: Rachael Wade 1-800-894-2345

Rates: \$4.00 per minute, per interpreter 20 minute minimum

Technology/System Requirements:

Laptop with Camera	\$1500 each
Internet Connection	\$100 per month
A Comcast business class broadband connection OR minimum DSL at 386 kbps with static IP addresses is suggested.	
HIPPA compliant router	\$200.00
Televideo Software	\$300 each per year
Installation, Technical Support	\$125/hour travel billed at ½ hourly rate with mileage reimbursed at IRS current rate

Credentials: Nationally certified American Sign Language Interpreters

Contracts: required