

KCDHH DISASTER LINE

502-319-2457



KENTUCKY COMMISSION ON THE DEAF AND HARD OF HEARING



@KCDHH



@KyCommDeafHoH

Disaster Resources for Deaf & Hard of Hearing Individuals in Western KY

Sign Language Interpreters & Captioning Services

Contact KCDHH at **502-319-2457** if you need an interpreter or captioner for communication with FEMA or the Red Cross.

**FEMA representatives should have access to VRI via iPads. If you need to speak with a FEMA representative be sure to ask for an interpreter!*

Shelters

Visit this [website](#) to view the list of shelters and warming places.

[Red Cross Shelters](#) [Alternate Short List](#) (if previous link is too busy)

Disaster Assistance

If you need disaster assistance, FEMA is available and will be providing communication access to individuals who need it.

Watch this [video](#) (ASL, Voice and Captions) for more information about how to register for FEMA assistance.

FEMA Disaster Assistance

[Disasterassistance.gov](https://www.fema.gov/disaster-assistance)

FEMA app (must download)

800-621-3362 (9am-12am CST)

**When applying, use the best phone number to contact you. FEMA will be contacting you. Be aware that it may come from an unidentified number.*

BEFORE YOU CLEAR YOUR PROPERTY OF DEBRIS TAKE PICTURES OF THE DAMAGES FOR DOCUMENTATION PURPOSES.

Disaster Distress Helpline

If you or your loved one are experiencing stress or depression due to the recent storms please contact the Disaster Distress Helpline.

1-800-985-5990 VP

1-800-985-5990 Voice/Text

disasterdistress.samhsa.gov (Click ASL NOW icon)

UPS and FedEx Package Deliveries

For homes and businesses in the damage area in Mayfield, UPS and FedEx have set up a pick-up location on a lot next to the Linwood Chevrolet dealership on US 45 just north of the Interstate 69 Mayfield Exit 25 Interchange. Fed Ex and UPS will notify you through their electronic notification system as packages arrive on-site. Check the Graves Co Sheriff Facebook page for daily updates.

Utility Needs

Refer to your utility companies social media page and website for any updates and information.

Senior Citizens

Senior citizens on Medicare or Medicaid who have health issues and live in the damage area or are without power may be eligible to temporarily stay in a nursing home until services are restored to their home.

Local Government Offices

Graves County will relocate all state and county offices to the Mayfield Shopping Plaza located behind Regions Bank and Snappy Tomato.

Missing Persons

His House Church is establishing a center to assist those with missing family members located at 1250 KY Hwy 303 Cuba Road, Mayfield, KY.

All information subject to change, refer back to Graves County Sheriff's Facebook page for updates.

KCDHH

632 Versailles Road | Frankfort, KY 40601

V/TTY: 502-573-2604 | VP: 502-416-0607

Fax: 502-573-3594 | Toll-Free: 800-372-2907

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