

Quality Management and Outcomes Team

MEETING SUMMARY

FEBRUARY 27, 2014
12:30 PM – 4:00 PM (EST)

MEETING CALLED BY	Hope Barrett	
TYPE OF MEETING	Quarterly Informational, Planning and Implementing Meeting	
FACILITATOR	Vestena "Tena" Robbins	
NOTE TAKER	David Smith	
ATTENDEES	KDBHDID: Commissioner's Office Wendy Morris Vestena "Tena" Robbins Behavioral Health: Hope Barrett Tom Beatty Chandra "CJ" Jones Christie Penn David Smith Meghan Wright (host) Developmental & Intellectual Disabilities: Administration & Financial Management, OTEB Branch: Kari Collins Sandra Davis	Regional MH/MR Boards 1. Four Rivers: Hank Cecil (webinar/call) 2. Pennyroyal: ----- 3. River Valley: Lionel Phelps 4. Lifeskills: Doug Bradley (webinar) 5. Communicare: Missy Brown 6. Seven Counties: ----- 7. NorthKey: Nan Genther (webinar/call) 8. Comprehend: ----- 9. /10. Pathways: Betsey Jackson (webinar/call) 11. Mountain: Dorian Moe (webinar/call) 12. Kentucky River Vickie Hardin (call) 13. Cumberland River Linda Moyers (webinar/call) 14. Adanta: ----- 15. Bluegrass: Cindy Faulkner (call) KARP ----- UK-Center on Drug & Alcohol Research Michael Spence UK- Institute for Pharmaceutical Outcomes and Policy (IPOP) Diane Daugherty KY SEED/KICC -----

Agenda topics

12:35 – 12:40 PM **1. WELCOME & INTRODUCTIONS** **VESTENA "TENA" ROBBINS**

12:40 – 1:15 PM **2. REGIONAL QUALITY IMPROVEMENT UPDATES** **REGIONAL REPRESENTATIVES**

DISCUSSION	There was a round-robin sharing by each present Regional MH/MR Boards giving up an update on at least one QI activity, e.g., tool, strategy, technique, etc. on which they are currently working. One common them among the CMHC reports was the current activities to implement the electronic health record at each CMHC. Several mentioned efforts to integrate plans and notes (e.g. treatment plans). As a result of this discussion, it is recommended that a future QMOT meeting include more in-depth discussion and possible presentation about their work with EHRs (e.g. as it may related to recording EBPs).
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1:15 – 1:36 PM **3. TRAINING / DISCUSSION**

● **Study Results: Competency for Working with LGBT Oriented Clients** **DR. LIONEL PHELPS**

DISCUSSION	Dr. Lionel Phelps, River Valley Behavioral Health, opened a discussion on a report from a now RVBH clinician of whom he had previously had as an intern, as well as, a student in forensic psychology. The report was from a Master's Thesis on the ability of RVBH clinical staff to identify with LGBT clients in order to help clinicians be more aware of their availability to this population and perhaps enhance treatment efficacy. The research discussed indicates that individuals identifying with LGBT sexual orientation have lower levels of support, and higher levels of stress, depression, suicide, drug use, and illegal interactions. The following bullets were formed to represent the attending CMHCs' comments and concerns.
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	<ul style="list-style-type: none"> • Only a small percentage, i.e., 8.3 %, of clinicians could identify across multi-US states and multi-levels of service. • There were difference in attitudes and practices. • Only a small percentage of RVBH clinicians, i.e., 10%, had any competency. • Prior to the research, RVBH In-take Forms had no questions on sexual orientation. • River Valley has since addressed the findings by adding LGBT competency to their core training for all clinicians. • The Department has chartered a LGBT Workgroup, and is planning the 2nd Annual LGBT Conference.
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1:36 – 1:56 PM

4. OUTCOMES

• **Review of Continuity of Care Reports: Living Arrangements at Discharge**

HOPE BARRETT

DISCUSSION	<p>Hope Barrett, Division of Behavioral Health, presented the Living Arrangements at Discharge Report (see handout). The vast majority returned home, while following far behind were Personal Care Homes, Missions (Homeless Shelters) and Jails, in that order.</p> <p>The following bullets were formed to represent the attending CMHCs’ comments and concerns.</p> <ul style="list-style-type: none"> • Wendy Morris, Deputy Commissioner, would like to have this information for Cabinet-level Transition Meetings. Hope will follow-up by sending Wendy the report. • Joint Commission’s Core Measures have a much smaller list of destinations after discharge. For the purpose of federal Reporting to NRI, UK-IPOP will crosswalk the Department’s longer list to the shorter federal list.
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1:56 – 2: 28 PM

5. BHDID PROGRAM UPDATES & ANNOUNCEMENTS

SEE BELOW

DISCUSSION	<ul style="list-style-type: none"> • <u>Settlement update:</u> Tom Beatty and CJ Jones (DBH) reported that they continue to hold Transition Meetings with state hospitals, CMHCs, P&A and Long Term Care. The CMHCs have mostly completed the In-Reach; however, some residents are changing their minds about wanting to leave. Transitional Housing has the goal of Independent Housing with services under DIVERTS including fidelity measures. This is not to increase length of stay in hospitals (in waiting for Independent Housing). There is tracking of individuals, so they do not get lost. Commissioner wants liaison’s to aggregate the results by hospital. • <u>EBPs updates on Supported Housing Initiative:</u> Tom Beatty (DBH) announced that the Supported Housing Academy is occurring monthly, the first four months of the year. They are forming partnerships in housing including those with the CMHCs. Contact Tom Beatty (by email) if interested in the next two trainings. • <u>Legislative update:</u> Kari Collins, OTEB, presented an overview of the Legislative Session so far (see handouts). The report is grouped by topics. The session is a little over one half completed. Bills are still being submitted. The Juvenile Code Task Force is to “drop soon”. Hank Cecil, Four Rivers, asked about AOT Bills (221 – Cabinet neutral, 50 – Cabinet opposed & 103– Cabinet opposed). Contact Kari Collins (by email) if any additional concerns come up. • <u>System of Care update:</u> Tena Robbins presented a report on the Rating Tool for Implementation of the System of Care Approach (see handouts). • <u>DBH grant updates and new grant announcements:</u> Along with the System of Care update, Tena Robbins presented a report on the Kentucky Initiative for Collaborative Change (KICC) Grant through REACH of Louisville involving the IPP Indicators (see handouts). The Cabinet Secretary would like to see Local InterAgency Councils (LIAC) increase across Kentucky. A newsletter should be coming out soon regarding System of Care Expansion and Children’s Redesign. • <u>IPOP update:</u> Diane Daugherty, IPOP, reported that all assessments (surveys) have been sent out. In response to a question about implementation timing, the survey is to be implemented at any time during March and April. Completed surveys are due to Diane at IPOP by June 30, 2014. <u>The mailing address is:</u> University of Kentucky College of Pharmacy Institute for Pharmaceutical Outcomes and Policy c/o Diane Daugherty 789 South Limestone Street, Room 181-A Lexington, Kentucky 40536-0596
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2: 28– 2: 37 PM

6. OTHER BUSINESS

SEE BELOW

DISCUSSION	<ul style="list-style-type: none"> • Tena Robbins, speaking for QMOT, is pleased to have Wendy Morris, Deputy Commissioner, as a member. The Deputy Commissioner stated she was happy to be here, and hoped to continue. Also, that she would like to CMHC Dashboard on the agenda for next month. • Hope Barrett also mentioned that the UK Doctoral Student who has been working with the BHDID for the last 2 years (Minji Sohn) is about to publish her research on the MHSIP and YFS, and may be able to present at the next QMOT meeting.
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NEXT
MEETING
DATES

DATE: May 22, 2014

TIME: 12:30 p.m. - 4:00 p.m. EST

LOCATION:

- Option A) in person - KBHDID, 100 FairOaks Lane 4'h floor, Frankfort, KY "Small Conference Room"
- Option B) Webinar Conferencing - To join the QMOT Webinar, please click the link below and enter as a guest: <http://chfs.adobeconnect.com/qmotmeeting/>. In order to participate in the Webinar, you may need to update your Adobe Flash Player. To test your computer, please click this link: <http://admin.adobeconnect.com/common/help/en/support/meetingtest.htm>.
- Option C) teleconference (audio only)
 1. Dial 866-7S4-7476You will hear a voice prompt asking you to enter a passcode followed by the # sign.
 2. Enter "2119371775#"
 3. You will be automatically joined into the conference.

The Quarterly schedule remaining for 2014 is:

- ✓ May 22,
- ✓ August 28 and
- ✓ November 13