

# BURNOUT, BULLIES, AND (LACK OF) BOUNDARIES

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- Learn .... about burnout, bullying, and professional boundaries
- Discuss .... how burnout impacts our work as professional helpers
- •Work .... in small groups to learn from each other
- Teach .... each other coping skills







# Why burnout, bullies and boundaries?

Three important things to remember about the work we do:

- 1. As professional helpers, the work we do impacts us for the good and not-so-good.
- 2. If we don't manage the impact of our work, we risk becoming burned out.
- 3. In order to prevent both burnout and bullying, we need clear, realistic boundaries.







# What is burnout?

Two words: professional exhaustion

What are the symptoms? Can include a combination of emotional, physical, and mental symptoms.

In groups of 2-3, define burnout and make a list of 5 – 10 symptoms.



# Stress v. burnout

- Stress is overdoing it .... Burnout is not wanting to do it or just not doing it.
- Emotions are over-reactive .... Emotions are blunted (dull)
- Stress produces urgency .... Burnout produces hopelessness
- Stress leads to anxiety disorders .... Burnout leads to detachment/depression
- Stress leads to loss of energy ... Burnout to loss of motivation, hope, and ethics
- Primary damage (stress) is physical ....
  Primary damage (burnout) is emotional
- May kill you prematurely ... may make life seem not worth living



In new groups of 2-3, discuss how you know when you're stressed versus feeling burned out.

# What is a bully?

1. a blustering, quarrelsome, overbearing person who habitually badgers and intimidates smaller or weaker people.



In new groups of 2-3, define bullying and make a list of 5 – 10 symptoms/indicators of a "work bully".

# Chicken or egg?

- •Which came first?
  - •Burnout?
  - •Bullies?
  - •(Lack of) boundaries?

In new groups of 2-3 discuss the progression of, or connection between burnout, bullies, and lack of boundaries.



## **Burnout Prevention**

# Simple but not easy

- Awareness .... we can't fix what we don't recognize as being broke (or in this case "burned out")
  - This is, perhaps, the most difficult step
- Prevention .... Start with one or two small, realistic goals (i.e., 10-minute stretch break 3 days/week or find/share something positive each day with client or colleague)
  - Just like any change, we need a plan.
- Sustainability ... create boundaries with which you're willing to adhere to for the long run (again, think small & realistic)
  - This is, perhaps, the 2<sup>nd</sup> most difficult step







# Why Boundaries?

"To care for anyone else enough to make their problem's one's own, is ever the beginning of one's real ethical development."

~ Felix Adleı

- Boundaries help us ....
  - Keep our work and personal lives healthy
  - Keep our clients and colleagues safe
  - Maintain strong ethics
  - Sustain our professional edge
  - Prevent misunderstandings both at home and work

In new groups of 2-3 discuss the importance of boundaries and come up with one new boundary.

- Be aware
- Create prevention plan

**BURNOUT** 

## **BULLYING**

- Examine impact of your work
- Be aware of your presence

- Protect yourself
- Protect your clients

**BOUNDARIES**