

Program Services Overview

The Division of Program Services is responsible for providing direct services to consumers, excluding those provided at the [Carl D. Perkins Vocational Training Center](#) in Thelma. The Division consists of 15 field branches with 52 offices around the state where 140 vocational rehabilitation counselors take applications, determine agencies, assist eligible consumers design Individual Plans for Employment to reach their vocational goals, and implement those plans. The 15 main branch offices are in Paducah, Covington, Madisonville, Owensboro, Bowling Green, Elizabethtown, Louisville, Middletown, Florence, Lexington (2), Danville, West Liberty, Ashland, and Whitesburg.

The Division of Program Services also includes:

- The [Deaf and Hard of Hearing Services Branch](#)
- The [Supported Employment/Community Rehabilitation Program Branch](#)
- The [Rehabilitation Technology Branch](#)
- 24 job placement specialists
- A coordinator of [Job Placement](#) services
- A [Transition](#) services coordinator
- A [Social Security - Ticket to Work](#) program
- The [Program Planning and Development](#) Branch

What services do we provide?

The Division of Program Services provides vocational rehabilitation services needed to reach your vocational goal. Some examples are:

- Assessment for determining eligibility and vocational rehabilitation needs
- Counseling and guidance
- Vocational and other training services
- Supported employment
- Personal assistance services
- Interpreter and notetaking services
- Telecommunications, sensory, and other technological aids

and devices

- Rehabilitation technology
- Job placement and job retention services
- Employment follow-up and post-employment services

Client Assistance Program

The Governor of the Commonwealth of Kentucky has established the Client Assistance Program with the purpose of assisting you in your relationship with the Office of Vocational Rehabilitation. The Client Assistance Program can help you to understand services available from the Office of Vocational Rehabilitation, advise you on other benefits available from State and Federal agencies, help you to pursue appropriate remedies to ensure the protection of your rights, and help to resolve any dissatisfaction that you may have with the Office of Vocational Rehabilitation regarding the provision or denial of services.

Last Updated 3/26/2013

[Contact Us](#) | [Site Map](#)

[Privacy](#) | [Security](#) | [Disclaimer](#) | [Accessibility Statement](#)

Copyright © 2013
Commonwealth of
Kentucky