

Quality Management Outcomes Team
Meeting Agenda
May 13, 2008 10:00 a.m. – 2:00 p.m.
held at
Room 107
KY Transportation Building Conference Center
200 Mero Street, downtown Frankfort

Meeting Overview: The purpose of today's meeting is to discuss Department efforts to move forward with the Emergency Services topic. During this meeting we will review our needs for outcomes associated with emergency services across all Divisions (MR, SA, MH), visit founding principles and begin development of outcomes associated with eight core elements. Due to other meeting conflicts, this meeting has been moved from the regular meeting date (4th Thursday in April) to May 13th.

1. Introductions

Welcome

Previous Meeting Follow-Up:

- **Supported Housing and other EBP discussion - FOLLOW-UP**
- **GAF Score and its relevance to measuring client functioning - FOLLOW-UP**

2. Training / Discussion

• **Outcomes for Emergency Services**

- Rita Ruggles, KDMHMRS – Division of Mental Health & Substance Abuse, will start off this topic by providing an overview of the Department's efforts over the past few years around emergency services.
- Further discussion will include the following:
 - ✓ A set of principle values associated with emergency services making changes/additions as necessary.
 - ✓ Six Core Elements needed for our system of emergency services. For each of these, we'll explore definitions and current standards set in regulation and/or contract citation as well as begin to identify associated outcomes for each. The following chart is designed to guide this conversation.

CMHC agencies are invited to collaborate with your colleagues beforehand. Further, we extend this meeting invitation to your colleagues who are 'subject experts' who may fully contribute to this subject.

Six Core Elements / Service	Definitions	Current Standards	List Contacts (who needs to be involved)	Outcome Topic
1-800 Phone (Access) Line				
Mobile Crisis Outreach				
Crisis Stabilization Units				
231/2 Hour Beds				
Other Residential (e.g. personal care home, respite, crisis apts.)				
Transportation Services				

3. Reducing Data Collections

4. Updates

Members of the group are encouraged to share about current quality improvement efforts.
 What QI/QA celebrations and challenges have you experienced recently?

5. Next: Meeting Schedule

Please check the QMOT web site for updated details on calendar events:
<http://mhmr.ky.gov/cmhc/qmot.asp>

The next meeting is:

June 26, 2008 (topics of interest: Witnesses of Domestic Violence data)

10:00 a.m. – 2:00 p.m. with a brief networking/lunch break.

**LOCATION: downtown Frankfort – Transportation Cabinet’s Conference Center
 room 107 – 200 Mero Street**

Fiscal Year 2009 Meeting Schedule:

This group meets bimonthly 4th Thursday 10:00 a.m. – 2:00 p.m. with a brief lunch break

- **August 28, 2008**
- **October 23, 2008**