

Quality Management and Outcomes Team

MEETING SUMMARY

MAY 22, 2014
12:30 PM – 4:00 PM (EST)

MEETING CALLED BY	Hope Barrett	
TYPE OF MEETING	Quarterly Informational, Planning and Implementing Meeting	
CO-FACILITATORS	Vestena "Tena" Robbins and Hope Barrett	
NOTE TAKER	David Smith	
ATTENDEES	<p>KDBHDID:</p> <p>Commissioner's Office Wendy Morris Kim Roush</p> <p>Behavioral Health: Hope Barrett Tom Beatty PK Sims (host) David Smith</p> <p>Developmental & Intellectual Disabilities: Carol Baker Cathy Lerza</p> <p>Administration & Financial Management, OTEB Branch: Sandra Davis Sarah McCoun</p>	<p>Regional MH/MR Boards</p> <p>1. Four Rivers: Hank Cecil 2. Pennyroyal: Jami Nichols (webinar/call) 3. River Valley: Dr. Lionel Phelps (webinar) 4. Lifeskills: Doug Bradley 5. Communicare: Nicole Osbourne 6. Seven Counties: Tish Geftos 7. NorthKey: Nan Genter (call) 8. Comprehend: Janice Records 9. /10. Pathways: Betsey Jackson (webinar/call) 11. Mountain: Dorian Moe (webinar/call) 12. Kentucky River Sarah Prokopchuk (call) 13. Cumberland River Linda Moyers (call) 14. Adanta: Dr. D. Luchtefeld (webinar/call) 15. Bluegrass: Cindy Faulkner</p> <p>KARP -----</p> <p>UK-Center on Drug & Alcohol Research -----</p> <p>UK- Institute for Pharmaceutical Outcomes and Policy (IPOP) Diane Daugherty (call)</p> <p>KY SEED/KICC -----</p>

Agenda topics

12:30 – 12:40 PM **1. WELCOME & INTRODUCTIONS** **HOPE BARRETT**

12:40 – 1:30 PM **2. REGIONAL QUALITY IMPROVEMENT UPDATES** **REGIONAL REPRESENTATIVES**

DISCUSSION	There was a round-robin sharing by each present Regional BHDID Board giving up an update on at least one QI activity, e.g., tool, strategy, technique, etc. on which they are currently working.
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1:30 – 2:00 PM **3. TRAINING / DISCUSSION**

• STUDY RESULTS: PREDICTORS OF CONSUMER SATISFACTION IN COMMUNITY MENTAL HEALTH CENTER SERVICES. **MINJI SOHN, PH.D**

DISCUSSION	Dr. Minji Sohn, University of Kentucky-College Of Pharmacy, presented the results of a secondary analysis of MHSIP survey data administered to evaluate consumers' satisfaction with services delivered at the Community Mental Health Centers (CMHCs) in Kentucky. The survey was administered at outpatient clinics operated by the fourteen CMHCs in 2010. The purpose of this study was to identify factors that predict whether clients will respond that they were "generally satisfied" with services received from CMHCs (see PowerPoint for detail).
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2:00 – 3:30 PM **4. OUTCOMES**

• Review of CMHC-Contract Items related to Outcomes **HOPE BARRETT**

DISCUSSION	Hope Barrett, Division of Behavioral Health, opened a discussion, along with BHDID Staff, on: <ul style="list-style-type: none"> • Performance Measures • Attachment D – Outcome Tools (Including LOCUS)
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	<ul style="list-style-type: none"> • Fidelity Tools • Sustainability of EBP's past various grant periods (in the form of MCO payment for EBP's) based on the EBP outcomes (See handouts for detail.) <p>The following bullets were formed to represent the attending CMHCs' comments and concerns.</p> <ul style="list-style-type: none"> • Question of QMOT's role as an advisory group, e.g., involvement in creating Performance Measures indicators, especially with the validity of some; the decision on using the LOCUS; etc. • Redefining the purpose of the group. • Lou Kurtz and David Smith will work on a LOCUS FAQ to distribute to QMOT. • Lou Kurtz and David Smith will work with the Adult Services Branch in updating the Alignment of Services with LOCUS and later will seek input from QMOT • Hope Barrett and Tena Robbins will work with Wendy Morris and leadership to help solidify the Commissioner's Office vision of a QA Advisory group. • Wendy Morris, Deputy Commissioner, made the recommendation that the 14 CMHCs come to a consensus of "Dashboard" Indicators, and present results at the next QMOT Meeting, for consideration. • Hope Barrett will add the above bullet item to August agenda and encourage QMOT members to organize thoughts into a summary to bring to the August meeting.
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3:30 – 4:00 PM

5. BHDID PROGRAM UPDATES & ANNOUNCEMENTS

SEE BELOW

DISCUSSION	<ul style="list-style-type: none"> • <u>Protection & Advocacy Interim Settlement Agreement</u> <ul style="list-style-type: none"> ◦ Individuals with Severe Mental Illness in Personal Care Homes - Lou Kurtz and Tom Beatty, Division of Behavioral Health, reported that they continue to hold Transition Meetings with state hospitals, CMHCs, P&A and Long Term Care. The CMHCs have completed all the In-Reach, that can be completed, since some residents/guardians are changing their minds about wanting to leave, or others have already left by other means. • <u>Grant Updates and New Grant Announcements</u> <ul style="list-style-type: none"> ◦ Project AWARE: Tena Robbins reported that the DBHDID is partnering with the Kentucky Department of Education to respond to the SAMHSA Project AWARE funding opportunity for State Education Agencies. The purpose of the grant is to build capacity for Youth Mental Health First Aid training in school settings and to strengthen access to behavioral health treatment for school-age children and youth. • <u>Office of Attorney General Pharmaceutical Settlement Agreement</u> <ul style="list-style-type: none"> ◦ School-Based Screening Initiative – Tena Robbins presented an update of the status of the school-based screening initiative that is being funded with dollars recovered through the AG's settlement with 2 Pharmaceutical companies. The GAIN-SS is being implemented as a screening tool in schools with establishment of referral mechanisms for students whose screening scores merit further assessment. A demonstration is occurring in 6 school districts with statewide rollout expected to occur over the next year (see handouts for detail).
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4:00 PM

6. OTHER BUSINESS

SEE BELOW

DISCUSSION	<ul style="list-style-type: none"> • The question was raised regarding how Peer Support Certification fits into other trainings at the BHDID. Hope Barrett will follow-up with Michele Blevins to see what we can offer the QMOT (e.g., a list of current trainings and possible future trainings) • With no other business, Hope Barrett adjourned the meeting.
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NEXT MEETING DATES	<p>DATE: August 28, 2014 TIME: 12:30 p.m. - 4:00 p.m. EST LOCATION:</p> <ul style="list-style-type: none"> • Option A) in person - KBHDID, 100 FairOaks Lane 4'h floor, Frankfort, KY "Small Conference Room" • Option B) Webinar Conferencing - To join the QMOT Webinar, please click the link below and enter as a guest: http://chfs.adobeconnect.com/gmotmeeting/. In order to participate in the Webinar, you may need to update your Adobe Flash Player. To test your computer, please click this link: http://admin.adobeconnect.com/common/help/en/support/meetingtest.htm. • Option C) teleconference (audio only) <ol style="list-style-type: none"> 1. Dial 866-7S4-7476 You will hear a voice prompt asking you to enter a passcode followed by the # sign. <ol style="list-style-type: none"> 2. Enter "2119371775#" 3. You will be automatically joined into the conference. <p>The Quarterly schedule remaining for 2014 is:</p> <ul style="list-style-type: none"> ✓ August 28 and ✓ November 13
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